

Sunday July 11, 2021

First of all, Thursday will be the big day to sign up for September calendar. It will be up midday. So set your calendar alarms and reminders! We will go back to one person on weekends as well as on Labor Day. Otherwise, two people for Monday - Friday. Please limit your signups to 4 until the following week when it is open season for the remaining days. I really appreciate the handful of you that regularly sign up for 2 shifts per month.

Meeting notes. We had a great meeting last Tuesday. Jennifer introduced us to our new webpage. It will be a place where you will be able to access everything, Freshdesk, SUG, IPM, pest notes, documents transferred from Collaborative Tools, and the meeting notes. This will be the last time these meeting notes will be sent via email. We will add items to our page as time and need allows. Our anticipated launch date is August 2. It will be accessed through VMS so no further passwords will be required...except for FreshDesk.

Projects that we discussed: Testing labs reference page update. Valorie volunteered to work on this. Brochures from the Exhibit Committee to be added; highlighting common topics during the seasons and making FAQ's out of them. Bringing in someone from the Ask A MG Committee to our meetings. There is lots of potential for improving the Hotline

We discussed having our next meeting in person after our general meeting on August 24. Part of this would be to begin reviewing answered queries. This is something that other Hotline offices do and that I have neglected doing. Of course, that is hoping that we actually meet in person. Also alternating Zoom and in person meetings. We DO need to make a plan to review queries.

So that is all for now. Huge thank you and hugs to this team.

Stay cool and safe,

Linda